

## KEVIN D. WOODS

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5413 Northfield Drive  
Fort Worth, TX 76179

### SUMMARY

Professional with a proven record of delivering internal and external client satisfaction. Skilled in collecting and analyzing data to devise fair and cost-effective settlements. An effective communicator to leadership and claimants. *MBA degree.*

### STATE LICENSES

- |               |               |                  |                  |
|---------------|---------------|------------------|------------------|
| ▪ Alabama     | ▪ Idaho       | ▪ Montana        | ▪ South Carolina |
| ▪ Alaska      | ▪ Indiana     | ▪ New Hampshire  | ▪ Texas          |
| ▪ Arizona     | ▪ Kentucky    | ▪ New Mexico     | ▪ Utah           |
| ▪ Arkansas    | ▪ Louisiana   | ▪ North Carolina | ▪ West Virginia  |
| ▪ Connecticut | ▪ Maine       | ▪ Oklahoma       | ▪ Wyoming        |
| ▪ Delaware    | ▪ Michigan    | ▪ Rhode Island   |                  |
| ▪ Florida     | ▪ Minnesota   |                  |                  |
| ▪ Georgia     | ▪ Mississippi |                  |                  |

### HIGHLIGHTS

- |                                      |                                      |
|--------------------------------------|--------------------------------------|
| ▪ FEMA experience                    | ▪ Skilled multi-tasker               |
| ▪ Xactimate Experience               | ▪ Strong communication skills        |
| ▪ Self-directed and highly motivated | ▪ Financial & business due diligence |
| ▪ Coaching and mentoring             | ▪ Relationship management            |

### CERTIFICATIONS

- |                            |   |
|----------------------------|---|
| ▪ Audatex                  | ▪ Wind and Hail Roof Investigation                    |
| ▪ State Farm Fire/Property | ▪ 5 National Insurance Crime Training Academy (NICTA) |
| ▪ State Farm Auto          |   |
| ▪ Citizens                 |   |

### EXPERIENCE

**PILOT CATASTROPHE**, Fort Worth, TX

**2018**

*Desk Adjuster, Co Brand Claim Examiner*

Handle new claims and reassignments by providing support to claimants, field adjusters, contractors, and special investigation unit.

**AMERICAN AIRLINES**, Fort Worth, TX

**2015 to 2018**

*Financial Analyst, Flight Profitability Team*

Authenticate and verify accuracy of accounts for over 1000 markets every month.

**MANHATTAN ASSOCIATES, INC.**, Atlanta, GA

**2010 to 2013**

*Consultant*

Federal Emergency Management Agency's (FEMA) contractor for software configuration and support. Led 24/7 technical support for relief efforts during disasters such as hurricanes, wildfires, and tornadoes.

### EDUCATION

**Vanderbilt University, Owen Graduate School of Management**, Nashville, TN

*Master of Business Administration, 2015*

### Computer Skills

Xactimate, Microsoft Word, Excel, Tableau, SQL, WM, PM, 50+ wpm