



William J L Byers

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803 -646 -6252 mobile
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EDUCATION

Midland Valley High School
P O BOX 500 Langley, SC 29851

EXPERIENCE

Adjuster at RJMW Claims Service Charlotte, NC

December 2009 to Present.

Independent insurance claims adjuster subcontracted to RJMW to adjust daily insurance claims in Columbia, South Carolina, Augusta Georgia and the surrounding area also known as the Central Savanna River Area. (C.S. R.A). Claims include personal and commercial lines of business consisting of Hail, wind, fire, Vandalism, Theft, water, lightning and hurricane. I have handled claims for multiple carriers and am familiar company and vender guide lines.

Carriers include:

- | | |
|----------------------|--------------------------|
| ✓ American Strategic | ✓ American Modern |
| ✓ USA State Auto G4s | ✓ American Family |
| ✓ Nation Wide | ✓ Guide One |
| ✓ Lexington | ✓ Kemper |
| ✓ Pure | ✓ Tapco |
| ✓ Liberty Mutual | ✓ Southern Mutual Church |
| ✓ Church Mutual | |

In 2011 Hurricane Irene, I adjusted claims in Long Island, New York and in New Jersey. The carriers I worked for

were PURE Insurance and Lexington Insurance Company. These carriers are high value insurance companies, Insuring mainly \$1, 000, 000 plus properties. I gained experience working with public adjusters, engineers, and a very particular clientele in this storm.

Hurricane Sandy in 2012, I adjusted claims in Virginia, Maryland, Washington D.C and the surrounding area for USAA only.

SKILLS

Strong verbal written communication skills. Able to handle multiple claims and am Proficient with Xactimate 27.5, 28.0 online version, Symbility Claims Connect, symbol, Word, Excel, Outlook and PDF used extensively. I also utilize Dragon NaturallySpeaking to increase productivity.

CERTIFICATIONS

USAA, Federated, Wellington Citizens.

Haag Certified Roof Inspector (Residential) June 2011 to Present

References:

General Adjuster Misty Hitt

133 Lakeside Dr

Crossville, TN 30558

(954) 673-5973

General Adjuster Rocky Baker

133 Lakeside Dr

Crossville, TN 30558

Phone # (386) 882-3731

General Adjuster Charles Smith

Dothan AL.

Phone # (334) 803-3746

General Adjuster Marjorie Blue,

RJMW supervisor: Dunn, NC

Phone# (912) 964-9170

