

Aron J. Henderson

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Adjuster Experience

Bemidji, Minnesota - Wind & Hail Storm Residential, Commercial, and Farm & Ranch Claims	July-August 2016
Mankato, Minnesota - Sewer/Septic Backup Residential Claims	September 2016
North and South Carolina - Hurricane Matthew Residential and Commercial Claims	October-November 2016
Dallas, Texas – Hail Storm Residential Claims	April – May 2017
Marion, Indiana – Hail Storm Residential Claims	June 2017
St. Paul, Minnesota – Hail & Wind Storm Residential and Commercial Claims	July 2017
Corpus Christi, Texas – Hurricane Harvey Residential Hurricane Claims	September-October 2017
Lanham, Maryland – Nor’easter Storm Residential Claims – including steep & tall	March 2018
Brighton, Colorado – Hail Storm Residential and Commercial Claims	June 2018
North Dakota, South Dakota, and Wyoming – Hail Storm Residential and Commercial Claims	July 2018
Wilmington, North Carolina – Hurricane Florence Residential claims	September 2018
Bainbridge, Georgia – Hurricane Michael Residential Claims	October 2018
Springfield, Massachusetts – Wind Storm Residential Claims	February 2019
Daily Adjuster – Located in Siloam Springs Currently cover Northwest Arkansas, Tulsa, and Springfield areas Working Residential, Commercial, Farm & Ranch, & Large Loss Claims	2016-Present

Other Relevant Experience

Handyman Services – Self-Employed

2016

Northeast Oklahoma & Northwest Arkansas

Why it's relevant:

- Developed hands-on construction experience, customer service, time management, scheduling, coordination of activities, and ability to operate independently from any supervision

School-Based Health Clinic Coordinator

2014-2016

Siloam Springs School District, Siloam Springs, AR

Why it's relevant:

- Development of relationship management techniques, communication techniques, standard operations & protocol development, customer service, and interaction with decision makers

Firefighter / Emergency Medical Technician

2012-2014

Springdale Fire Department, Springdale, AR

Why it's relevant:

- Technical knowledge/training in building construction, fire codes, commercial building fire investigation, team building experience, constant awareness of surroundings, and customer service

Territory Manager

2011-2012

Lawn Master Outdoor Living, LLC, Waxahachie, TX
North Arkansas, Southern Missouri, Eastern Oklahoma

Why it's relevant:

- Experience in time management, customer service, route planning, and relationship development

Territory Manager

2008-2011

Village Health Services / 5 Star Medical and Mobility
Northwest Arkansas, Eastern Oklahoma

Why it's relevant:

- Experience in self-management, time management, and customer service

Management Trainee / Commercial Sales

2006-2007

Central States Manufacturing, Inc., Lowell, Arkansas
Alabama, Illinois, Indiana, Missouri, Tennessee

Why it's relevant:

- Developed knowledge of commercial, residential, and storage unit metal buildings and components

Education

Bachelor of Science Degree in Sport Management
John Brown University, Siloam Springs, Arkansas
Graduated May, 2006

Emergency Medical Technician Basic
Northeast Technology Center, Kansas, Oklahoma
Graduated June, 2011

Firefighter I, II, Hazmat Operations Certifications
Arkansas Fire Training Academy
SAU Tech, Camden, Arkansas
Graduated April, 2012

Texas All-Lines Adjuster, Rope and Harness, Scoping,
and Xactimate 28 Training
Mile High Adjusters, Denver, Colorado
Graduated July, 2016

Honors and Activities

Member of Sager Creek Community Church
John Brown University Alumni Rugby Board Member
Arkansas Gryphon's Rugby Club – Past President / Founding Member
John Brown University Rugby Club – Game Warden
Entrepreneur – Small Business Owner

Technical Skills

Xactimate 28, Xactanalysis, Symbility, Microsoft Excel, PowerPoint, Word
FileTrac, Claimatic, Mati, & other CMS

Licenses

Arkansas Adjuster License #18009029

North Carolina Adjuster License #18009029

Florida Adjuster License #W350050

Oklahoma Adjuster License #0100263000

Georgia Adjuster License #3234196

South Carolina Adjuster License #929413

Indiana Adjuster License #3238812

Texas Adjuster License #2126144

Minnesota Adjuster License #40486241

Wyoming Adjuster #374193

Certifications

Allstate - 2016

Nationwide Insurance - 2019

American Family – 834141- 2016

TWIA/TFPA – 2017

AmFam Commercial / Farm & Ranch – 2019

USAA - 2017

FedNat Insurance Company - 2019

Rope and Harness – 2016

MetLife – 2019

Carrier Experience – Past & Present

ACD, Acuity, Aegis, American Family, American Family Commercial/Farm & Ranch, American National (ANPAC), Ameriprise Auto & Home, Armed Forces Insurance, Brotherhood Mutual, Central Insurance Companies, Chubb Agribusiness, Continental Western Group (CWG), Georgia Farm Bureau, Great American Financial, Homesite, Horace Mann, Lititz Mutual, Main Street America Group (MSA), MAPFRE, Markel Corp., Music, Nationwide, Nationwide Agri, Nationwide Commercial, North Carolina Farm Bureau, NCJUA, ProPoint Claims, QBE, TWIA/TFPA, Western World, USAA